



## 5. US Postal & Email notice to Hotspot Customers

Dear CPS Family,

Mayor Lori E. Lightfoot and Chicago Public Schools (CPS) are delighted to inform you that your family qualifies for up to four years of free high speed internet as part of **Chicago Connected**, a groundbreaking new program created to narrow the digital divide for Chicago's families.

Based on the address on file, no ISP providers provide wired service to your home. Before pursuing other options to get you connected, we would like to verify your address is correct. If the information below is not accurate, please reach out to your child's school to fix the address. If it is accurate, please reach out to XX to get connected to a MiFi unit.

**Student Name:** [FirstName] [LastName]

**Most Current Address:** [Address], if this information is not accurate, please contact your school to update your file in Aspen.

**Most Current Phone Number on File:** [Homephone]

**Most Current Email on File:** [EmailAddress]

Once you have verified that the information above is correct, or the information above has been updated by your school in Aspen, CPS will provide you detailed instructions on either requesting your MiFi, or assigning you an ISP.

If you want to learn more about the program, please visit [cps.edu/chicagoconnected](https://cps.edu/chicagoconnected) or call the CPS Parent Tech Support helpdesk at (773) 417-1060 from 7:30 a.m. – 4:30 p.m. Monday–Friday.